



## Commissioner Tools – Bi-Weekly Status

May 8, 2015

### Updates

- Updates were made and reports should now generate quicker. Below are additional report related changes currently in development and will soon be implemented:
  - A new Assigned Units report to show current commissioner assignments.
  - The District Contact Stats reports will be updated to differentiate types of contacts made each month (Simple vs. Detailed).
  - Modifications to the Unit Health Report time out issues caused by Roundtable decimal entries.
- March and April dashboard totals were processed. Dashboards are current as of May 1, 2015. We are continuing to work on establishing a daily update process.

### Internet Explorer Compatibility Mode

As a reminder, when accessing my.Scouting Tools from Internet Explorer, please ensure that the compatibility view settings is turned on. Doing so will allow the unit assessment form to load.

### Browser Pop-Up Blocker Issue

When pop-up blocker is enabled, it may not allow you to open a unit assessment or other items within Commissioner Tools. For better experience, please disable your pop-up blocker in your browser's setting.

### JTE Contact Count

If you're trying to reconcile JTE numbers to contacts entered in Commissioner Tools, please remember that JTE is a monthly snapshot while CT is real time. To match JTE counts, exclude contacts entered by Professionals from the Contact Stats or Commissioner Activity reports.

### Sandbox Maintenance

The sandbox was refreshed earlier this week. Any contacts and roundtables entered prior to May 4<sup>th</sup> were removed.

### Training Videos

New Commissioner Tools training videos continue to be added to the library. Since the last Bi-Weekly Status report, the following new short training videos have been added:

- [Detailed Assessment](#)
- [The Collaborative Assessment for the Unit Key 3](#)

As a reminder, the complete Commissioner Tools YouTube video training play list can be found here:  
<https://www.youtube.com/playlist?list=PLqlwyDofvlu7ytGqihSHVImUdWZ1E7j-t>





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### Support

As always, please contact your council champion first for assistance with any Commissioner Tools program related questions. For system-related issues, please email the Member Care Contact Center at [myscouting@scouting.org](mailto:myscouting@scouting.org) or call 972-580-2489 and log an incident to ensure proper handling and tracking.

Due to the upcoming National Annual Meeting, the next newsletter will be delivered May 29. Thank you for your continued service and support.

*The Commissioner Task Force*

