

WHY USE COMMISSIONER TOOLS?

Commissioner Tools was developed to enable commissioners to provide Unit Service more quickly and efficiently.

The mission of Unit Service is to help units better serve more youth through Scouting. To accomplish that, commissioners must accomplish five objectives:

1. Supporting unit growth through the Journey to Excellence.
2. Contacting units and capturing in Commissioner Tools their strengths, needs, and a unit service plan that enables continuing improvement.
3. Linking unit needs to district operating committee and other resources.
4. Supporting timely unit, district, and council charter renewals.
5. Supporting unit leaders by collecting and distributing information, enabling program training, and providing networking opportunities.

Commissioner Tools was designed to help commissioners fulfill their mission by providing benefits in four areas:

1. Enabling easy access to actionable information

Commissioners, in real time, will use dashboards to view summary information about a unit's membership, the status of its leaders' youth protection and position-specific training, their participation in district roundtables, and the unit's current needs and opportunities to improve performance.

2. Enabling improved focus on their primary objectives

Commissioners will be able to work together with a unit's Key 3 to develop a unit service plan: an assessment of the unit's strengths and needs and a prioritized list of action items, including accountability and target dates for completion. Completion of those tasks will enable continuous improvement in Planning and Budget, Membership, Program, and Volunteer Leadership. Through ongoing unit contacts, commissioners will be able to identify unit needs and capture periodic updates of the collaborative assessment of unit health and ensure the plan for improvement is moving forward.

3. Supporting roundtable administration and promotion

Roundtable commissioners will be able to publish dates of upcoming roundtables, agendas, unit participation information and note key developments. That will enable unit commissioners to effectively promote participation.

4. Supporting commissioner administration

Administrative commissioners will be able to assign unit commissioners and identify their training needs and also identify units that need a commissioner assigned.

They will also be able to identify newly-formed units, so they can be assigned a dedicated new-unit commissioner. Reports will be available on line and can be downloaded in Excel format.

All of Commissioner Tools' benefits are available to all district and council commissioned professionals. They, too, are encouraged to become familiar with it and use it to support volunteers more effectively.

Simply stated, Commissioner Tools is a better way to:

1. Improve the retention rate of traditional units
2. Support implementation of the unit service plan through detailed assessments and an increased number of significant unit contacts.
3. Improve the performance rating of units using Journey to Excellence metrics.