



## **JTE Dashboard Service Hours versus ScoutNET Service Hours**

### **QUESTION:**

Why don't the numbers on the Service Hours report from ScoutNET match the numbers on the JTE dial?

### **ANSWER:**

The discrepancy stems from the date the services hours are entered into ScoutNET versus when the project was actually completed. When the JTE dashboard was developed, several of the criteria were (and still are) based on performance of this year compared to last year. As a result, the numbers reported on the "last year" dial could not change. They must stay static, or districts and councils will have a moving target when comparing this year to last year. Advancement, membership, and service hours are examples of this. While it is possible to backdate an advancement or a membership record in ScoutNET, having the JTE dashboard pick up these changes could cause the "last year" dial to change. The same is true with service hours. To avoid changes to history in the JTE dashboard, a business rule was established that the date of data entry would serve as the month the activity is recorded on the JTE dial. So, for example, if an Eagle Scout application arrives in the service center on Feb. 5, 2014, with a service project of 100 hours completed on June 27, 2013, the registrar enters the service hours information into ScoutNET on Feb. 5 as having occurred on June 27. The Scout's advancement record in ScoutNET and on the JTE Service Hours report in ScoutNET will report those 100 hours in 2013, but the JTE dial will report those hours on the February dial.