Unit Renewal Guide
(Supporting Changes implemented March 1, 2024)
April 1, 2024

How do we renew our unit?

Unit Renewal is found in Organization Manager and available to Unit Key-3 members.

As you prepare to renew your units keep these items in mind:

1. This process only renews the unit, not any of the members, which is a different process now based on the joining date or their last renewal date.
   a. A unit only has a one month lapsed period after the unit expires (this is a change from two months).

2. It is recommended you pre-check if there are any validation issues. The most common is Youth Protection Training (YPT) dates for adult leaders.

   Validation Codes in Unit Renewal: Errors will not let you proceed. Warnings will allow you to proceed.
   a. Unit does not have required number of leadership positions – Error.
   b. Leaders do not have current Youth Protection Training – Error.
   c. Leaders do not have completed CBC Authorizations – Warning.
   d. Leaders are less than 18 years old – Error.
   e. Youth do not meet the age/grade requirement for the program – Error.
   f. Adults do not have SSN – Warning

3. Check your leadership positions and make sure you have the correct names in the correct positions, if not the Chartered Organization Representative can use “Position Manager” also found in Organization Manager to edit and then wait overnight for the data jobs to run, then you can validate again.

4. Have a credit card or ACH information handy to pay the Unit Recharter fee ($100.00).
In Organization Manager, a Unit Renewal tab will display. When selected, the validation process runs and will show any errors.

Each time you open the Unit Renewal tab, the validation check occurs. Once there are no validation errors, sign by entering your name approving the leadership for renewal and then click the “Payment” button.
The payment page will process your unit renewal. Enter the credit card or ACH payment information.

As a unit, you will also have the option to store the credit card for next year if desired.
You will also have the option to use ACH instead of a credit card. You can access that form by clicking the ACH tab at the top of the billing information section.

You can also save ACH information to use again next year.

Click on Submit Payment or Pay With Bank Account and you are finished until next year.
You will see a recap of the fees and be prompted to “Go to Confirmation”.

You will next see the payment processing and confirmation page; at the same time, an email confirmation will be sent to the address you entered above. Your unit is now submitted for renewal and will be posted overnight.
You will also receive an e-mail receipt for the payment of the unit renewal fee.